

Appendix A: Social Distancing Protocol

Business name: Contra Costa Certified Farmers' Markets Inc.

Facility Address: 1737-1799 Locust Street, Walnut Creek CA 94596

Approximate gross square footage of space open to the public: 9,050 sqft

Businesses must implement all applicable measures listed below, and be prepared to explain why any measure that is not implemented is inapplicable to the business.

Signage:

- Signage at each public entrance of the facility to inform all employees and customers that they should: avoid entering the facility if they have a cough or fever; maintain a minimum six-foot distance from one another; sneeze and cough into a cloth or tissue or, if not available, into one's elbow; and not shake hands or engage in any unnecessary physical contact.
- Signage posting a copy of the Social Distancing Protocol at each public entrance to the facility.

Measures To Protect Employee Health (check all that apply to the facility):

- Everyone who can carry out their work duties from home has been directed to do so.
- All employees have been told not to come to work if sick.
- Symptom checks are being conducted before employees may enter the work space.
- All desks or individual work stations are separated by at least six feet.
- Break rooms, bathrooms, and other common areas are being disinfected frequently, on the following schedule:
 - Break rooms: *Restrooms open only during market set-up and operation.*
 - Bathrooms: *Restrooms are picked up, cleaned/sanitized and re-delivered by a contracted company weekly for Sunday market day. Market Staff are sanitizing restroom handle/locks.*
 - Other
- Disinfectant and related supplies are available to all employees at the following location(s):
Market Information Booth
- Hand sanitizer effective against COVID-19 is available to all employees at the following location(s):
Market Information Booth and as available, Hand Sanitizer Tree
- Soap and water are available to all employees at the following location(s): *Market Information Booth, and near Restrooms. Every booth is required to have a personal handwash station.*
- Copies of this Protocol have been distributed to all employees.
- Optional—Describe other measures: *In order to minimize staff contact, Info Booth cash collection, market merchandise sales and the market token program have been suspended.*

Measures To Prevent Crowds From Gathering (check all that apply to the facility):

- Limit the number of customers in the store at any one time to [insert maximum number here], which allows for customers and employees to easily maintain at least six-foot distance from one another at all practicable times. *As a Certified Farmer's Market we operate in an open air environment, we are preventing crowding by posting visual reminders to social distance, spacing booths apart, marking 6' spaces for lines, asking people to making purchases quickly and move on.*
 - Post an employee at the door to ensure that the maximum number of customers in the facility set forth above is not exceeded. *See note above, customers are monitored by market staff and customer counts are taken hourly.*
- n/a* Placing per-person limits on goods that are selling out quickly to reduce crowds and lines. Explain:

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- Optional—Describe other measures: *Increase space between booths, aisles and where narrow areas exist and/or where booth traffic is expected to be heavy. Post social distancing signage on every booth.*

Measures To Keep People At Least Six Feet Apart (check all that apply to the facility)

- Placing signs outside the store reminding people to be at least six feet apart, including when in line.
- Placing tape or other markings at least six feet apart in customer line areas inside the store and on sidewalks at public entrances with signs directing customers to use the markings to maintain distance.

n/a Separate order areas from delivery areas to prevent customers from gathering.

- All employees have been instructed to maintain at least six feet distance from customers and from each other, except employees may momentarily come closer when necessary to accept payment, deliver goods or services, or as otherwise necessary.

- Optional—Describe other measures: *Recruit farmers/vendors to assist with distancing at their individual stalls. Use chalk to mark off 6' increments where lines form.*

Measures To Prevent Unnecessary Contact (check all that apply to the facility):

n/a Preventing people from self-serving any items that are food-related.

- Lids for cups and food-bar type items are provided by staff; not to customers to grab.
- Bulk-item food bins are not available for customer self-service use.

See note Not permitting customers to bring their own bags, mugs, or other reusable items from home. *customers bring their own bags however they are in their hand at all times, not given to vendors/staff.*

- Providing for contactless payment systems or, if not feasible, sanitizing payment systems regularly.

Describe: *Online pre-orders and contactless credit card transactions are being encouraged.*

- Optional—Describe other measures (e.g. providing senior-only hours): *Farmers are offering pre-bagged produce options and/or may offer to bag items for the customer.*

Measures To Increase Sanitization (check all that apply to the facility):

n/a Disinfecting wipes that are effective against COVID-19 are available near shopping carts and shopping baskets.

n/a Employee(s) assigned to disinfect carts and baskets regularly.

- Hand sanitizer, soap and water, or effective disinfectant is available to the public at or near the entrance of the facility, at checkout counters, and anywhere else inside the store or immediately outside where people have direct interactions. *Hand sanitizer and soap/water station is available at two locations in the market. In center aisle and near restroom.*

- Disinfecting all payment portals, pens, and styluses after each use.

- Disinfecting all high-contact surfaces frequently.

- Optional—Describe other measures: *Minimize high contact surfaces.*

* Any additional measures not included here should be listed on separate pages, which the business should attach to this document.

You may contact the following person with any questions or comments about this protocol:

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